

A close-up photograph of microscope lenses, with a red lens in the foreground and several blue lenses behind it, creating a blurred background.

PIPEDA/PHIPA Compliance

We are committed to protecting the security and privacy of our customers' data. This includes assisting our customers in Canada to be compliant with Canadian Data Protection regulations, including the Personal Information Protection and Electronic Documents Act (PIPEDA) and, locally, the Personal Health Information Protection Act (PHIPA).

Similar to EU GDPR, both Canadian regulations can be complied with by entering Data Protection Agreements which will ensure the adequacy of the data protection mechanisms that support the transfer to data.

How We Comply with PIPEDA & PHIPA

Optimed uses privacy practices and technical security measures to ensure that customer data is protected. Our security and privacy measures include:

- The execution of “Data Protection Agreements” to contractually establish adequate transfer mechanisms
- TLS encryption and HTTPS URLs to validate meetings with HMAC-SHA1 authentication token signatures.
- Peer-to-Peer video calling using WebRTC encryption. There is no monitoring, viewing, or tracking of the video or audio content of your virtual consultations.
- No sharing of customer data with third parties.
- Data capture of Customer details limited to only those details that are required. We securely delete data that is no longer needed.
- Our full privacy policy is available [here](#).

Additional Resources

[PIPEDA summary](#)

[Personal Health Information Protection Act](#)